

	<p>QUALITY MANUAL</p> <p>P-Tech Engineering Sdn. Bhd.(282695-K)</p>	<p>Document# : QM-Appendix III</p>	<p>Rev # : 2</p>
<p>Title: QUALITY POLICY</p>			

1.1 Quality Policy

P-Tech Engineering Sdn. Bhd. continually creating value for our clients. The company specialises in Sewage Treatment Equipments for Sewage Water, Waste Water and Building Industry:-

Our Quality Policy is to consistently provide customer satisfaction with excellent services and high quality products & challenge the market with constantly innovation and improvement.

The Top Management shall be committed as below:-

- Consistently meeting client requirements or exceeding client needs and expectations.
- On time delivery and professional manner to meet our client, statutory and regulatory requirements.
- Continual improvement of our process and systems by complying with ISO9001 requirements.
- Ensuring all employees is properly trained and able to serve our clients.
- Minimising defect goods by performing frequent quality checking before delivery.

This Quality Policy shall be communicated, understood and applied within the organization.

Approved by :-



Dato' Francis Ngeow Yew Heng
(Managing Director)
Date : 05/03/2020
 (Reviewed on 02/05/2024)